



QUALITY MANAGEMENT STATEMENT

Soundguard Acoustics Ltd aims to deliver a high quality service to their clients which demonstrate the highest standards of professionalism in accordance with all the requirements of the Institute of Acoustics and the Association of Noise Consultants.

All activities carried out by us which may have an impact on our service to our clients are controlled and monitored to ensure that the highest standards are maintained, satisfy our client needs, and promotes continual improvement.

Our objective is to achieve client satisfaction by responding to their requirements in a relevant, cost effective and timely manner. Our policy ensures that all work, from initial enquiry to completion, is carried out in a manner which sets and maintains a high standard of service.

Soundguard Acoustics Ltd promotes sensible business ethics and a sustainable approach to its daily activity. Sustainability is also a key consideration in the acoustic installation advice and techniques passed onto our clients.

All procedures and practices, whether formally documented or otherwise, are subject to regular monitoring and updating. Our operating framework demands that activities are effectively controlled; conform to relevant legislation and guidance, is safe and that delivery accords with client requirements.

To ensure that these objectives are met and that quality is maintained we review our activity at planned intervals and strive to improve its effectiveness as part of our commitment to quality.

A handwritten signature in black ink, appearing to read "Rob Shaddick".

Rob Shaddick, MIOA
Director

April 2008

Mission Statement: *To deliver clear acoustic solutions, advice, assessment and monitoring throughout the UK with a guaranteed professional service that responds to the clients need.*